

noon Gift Cards Terms and Conditions (T&C)

1. The Gift Card shall be in the form of electronic vouchers and not physical cards.
2. In the UAE and KSA, the Gift Card can be purchased in a minimum denomination of 25 AED/SAR and a maximum denomination of 1,000 AED/SAR. In Egypt, the Gift Card can be purchased in a minimum denomination of 50 EGP and a maximum denomination of 5,000 EGP.
3. The Gift Card can be purchased in the following currencies only - AED, SAR, and EGP.
4. Customers can buy a minimum of one (1) and a maximum of five (5) gift cards in UAE and KSA, and up to twenty (20) gift cards in Egypt in a single transaction on noon.com.
5. Customers will not receive cashback on the purchase of a noon gift card via their noon-Mashreq credit card.
6. The Gift Card can only be redeemed on noon's website www.noon.com and noon's mobile application using the unique Gift Card number and PIN within one (1) year from the issuing creation date.
7. To redeem the Gift Card on the noon desktop website or mobile app, you must have an account on noon.com. Go to 'My Account' > select 'noon credits' > enter the Gift Card number and PIN > click redeem Gift Card'. Once the Gift Card is redeemed, the amount will be added to your noon credits balance, also visible on the noon payment page.
8. In the UAE, once redeemed, the Gift Card balance can be used on noon.com (UAE), SIVVI.com (UAE), noon Food (UAE), noon Grocery (UAE), noon Minutes (UAE), and/or Namshi (UAE).
9. In KSA, once redeemed, the Gift Card balance can be used on noon.com (KSA), noon Food (KSA), noon Minutes (KSA), Namshi (KSA), and/or SIVVI.com (KSA).
10. In Egypt, once redeemed, the Gift Card balance can be used on noon.com (Egypt).
11. Once redeemed, the value of the Gift Card will be issued in the applicable customer's noon credits balance also visible on the checkout page, under the noon credits balance.
12. The Gift Card may be used to purchase all products across all categories on noon.com and its affiliates, including sale items.
13. How to use redeemed gift cards - Once you reach the payment step of your order, simply select "noon credits" from the payment options. If you don't have sufficient credit to cover your full order, you can select an additional payment method from the options available.
14. The Gift Card cannot be replaced, refunded, returned, reloaded, redeemed for more than face value, redeemed for cash, returned for cash, or transferred to another account.
15. The Gift Cards balance cannot be used to purchase goods or services at noon or any of its affiliated properties outside of the currency in which the Gift Card has been issued.
16. Gift Cards must be obtained from noon.com or an authorized third party, and you are responsible for safeguarding your Gift Card Number and PIN from unauthorized use. noon is not responsible if any Gift Card is lost, stolen, or destroyed, or if your Gift Card is used without your permission. noon is not responsible for and assumes no liability to you

for, any unlawful conduct or fraud by any third party associated with any Gift Card.

17. If you are discussing an issue regarding your Gift Card with a noon customer service agent, please provide your Gift Card Reference number and not the actual Gift Card number and PIN as noon assumes no liability if the actual Gift Card number and PIN are provided to anyone other than yourself
18. Gift Cards can be purchased on noon.com or noon Mobile App using the following payment modes only - Credit Card and Debit Card.
19. noon is not liable for any refunds or replacement if the Gift Card(s) has not been redeemed before the expiry date.